



Digital Speech Processing Reference Story

The Berlin-Brandenburg Higher Social Court dictates digitally using dictation devices from Grundig Business Systems



On July 1st 2005 the Higher Social Courts in the Federal states of Berlin and Brandenburg merged to form the Berlin-Brandenburg Higher Social Court with its headquarters in Potsdam. It is now one of the largest Higher Social Courts in Germany. The current number of staff comprises 49 judges, as well as 62 employees working in non-judicial services. The Berlin-Brandenburg Higher Social Court settles disputes as an appeals court in areas, such as

- social insurance (health and accident insurance, old-age pensions and care insurance)
- unemployment insurance, employment incentives, basic social care for job seekers,
- social welfare
- asylum seeking laws
- laws for the severely disabled (degree of disability, indications)
- social damage compensation (war victims and care for soldiers, compensation for victims of violent crimes etc.)
- medical law



People seeking justice expect judges to settle court proceedings quickly and efficiently. In order to live up to these high expectations, they sought an effective solution for making a routine plea to the court. They found the right solution with the Digta 4015 DS mobile hand dictation device from Grundig Business Systems and the DigtaSoundbox with DigtaSoft software which is network compatible.

In the past analogue dictation solutions from Grundig Business Systems did a good job. But with digital dictation technology there is now the chance to work even more efficiently and flexibly. This innovative technology accounts for a significantly accelerated workflow.

Tightening of organisational processes

The creation of reports within legal still follows the traditional route: The lawyer dictates, the typist types. However there is still room for optimization. Digital technology enables the introduction of new processes to make dictation easier and report creation more straightforward, thus making life easier for the typist.



For example the originator can create recordings of findings, protocols and decisions at any time. At some premises consultation talks have been recorded as well. The recorded dictation is directly fed onto the PC network of the Social Court of the country of Brandenburg courtesy of the accompanying USB cable. The voice files recorded in the DSS format are easily received via the DigtaSoundbox 820 USB transcription station which provides high quality play-back.

Innovative technology at the push of a button

Various functions like the insertion of information accompanying the dictation (name, place, etc), deletion or insertion of text passages or the dictation transfer by means of the dialog window are available via mouse click. In addition, information concerning dictation length, position and volume are clearly displayed on the screen.

More benefits at a glance:

- minimized memory capacity
- easy control of the whole workflow
- flexible allocation of the transcription work
- accelerated process flows



Conclusion:

Thanks to the digitally packaged solution time spent around dictation at the Social Court of the country of Brandenburg could be reduced considerably. The digital dictation solutions allow users at any time to trace back when the dictation was transferred, typed and sent back.

The customer

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